

# Provider code of conduct

Any contracted, licensed, or certified agency, individual, or employee is responsible for documenting and reporting abuse, sexual abuse and sexual exploitation, neglect, maltreatment, and exploitation.

**If you witness Provider Code of Conduct violations, call The Utah Department of Health and Human Services Office of Licensing and Background Checks:**



**801-538-4242**

If you witness questionable financial activity or other unethical behavior, contact the most appropriate office listed below to submit your concerns or complaints or seek assistance in resolving a problem.

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For concerns related to abuse, neglect or exploitation of vulnerable adults:

**Adult Protective Services hotline: 1-800-371-7897**

For issues related to facilities and operations or background screening:

**DHHS Division of Licensing and Background Checks: 801-538-4242**

For concerns regarding treatment of children:

**Child abuse/neglect hotline: 1-855-323-3237**

**Office of Child Protection Ombudsman: 801-538-4589**

For concerns related to Department of Health and Human Services contracts (i.e., financial or payment issues, or to report suspected misuse of public funds):

**Office of Internal Audit: 801-538-8261**